Supporting businesses in resolving their disputes has been a main concern of the Frankfurt Chamber of Commerce and Industry for many years. To this end it offers a range of alternative dispute resolution services (ADR). Providing arbitration services has a longstanding tradition at the Frankfurt Chamber of Commerce and Industry. Other facilities offered are the Conciliation Center for Business Disputes (Schlichtungsstelle für kaufmännische Streitigkeiten) and the Center for the Settlement of Competition Disputes (Einigungsstelle für die Beilegung von Wettbewerbsstreitigkeiten).

The German Institution of Arbitration (DIS) is the leading German provider of arbitration services. It represents the German arbitration community on a national and international level and is vigorously supported in its aims and objectives by the German chambers of commerce and industry as well as Germany’s major trade and business associations.

The DIS Arbitration Rules serve as an excellent basis for the conduct of national and international arbitrations. The Arbitration Rules of the Frankfurt Chamber of Industry and Commerce refer to the DIS Arbitration Rules. The proceedings are administered by the DIS, having regard to Frankfurt being the place of arbitration. This cooperation ensures a uniform standard on an internationally acknowledged level.
In view of the continuing development of alternative dispute resolution procedures, the globalization of markets and the demand of businesses for alternative dispute resolution services, the Frankfurt Chamber of Industry and Commerce and DIS have founded in 2005 the Frankfurt International Arbitration Center of DIS and Frankfurt Chamber of Industry and Commerce -FIAC- in Germany's leading finance and service location.

The facilities of FIAC are available for the conduct of domestic and international arbitrations as well as for other ADR procedures, regardless of the underlying procedural rules.

Also in 2005, DIS and the International Centre for the Settlement of Investment Disputes (ICSID), the organization of the World Bank dealing with the resolution of investment disputes, have concluded a cooperation agreement. By this agreement, FIAC is generally recognized as a potential place for the conduct of ICSID arbitrations under the ICSID Convention.

ICSID deals with legal disputes between States and foreign investors and enables such investors to pursue their claims directly against a State.

Located in the building of the Frankfurt Chamber of Industry and Commerce, FIAC offers meeting and hearing facilities for ICSID arbitrations as well as for domestic or international arbitrations (e.g. DIS, ICC, UNCITRAL and ad hoc proceedings) and all other ADR procedures, suited to the individual requirements of each proceeding. The rooms are equipped with state-of-the-art technology, separate telephone and telefax lines and internet access. Simultaneous interpretation equipment is available.

FIAC also provides assistance in arranging interpreters, stenographers and secretarial staff for the conduct of the proceedings.

The choice of the place of arbitration is an important precondition for the successful conduct of an arbitral proceeding. From a legal perspective, i.a. the mandatory procedural rules at the place of arbitration to ensure due process and the potentially necessary recourse to state courts during arbitral proceedings or for the recognition and enforcement of arbitral awards are of practical relevance.

Apart from the advantages provided by the German arbitration law as a modern procedural framework, based on an internationally recognized standard, Frankfurt offers significant practical advantages: a modern and efficient infrastructure and easy accessibility for all participants.

Frankfurt has an excellent reputation as a center of international renown for financial and other services. As a prominent market place, it is the ideal location for
a wide range of highly skilled practitioners, who are suitable to act as arbitrators in international arbitrations. Experts for all sectors of the economy are able to provide professional support for arbitral tribunals and parties. Furthermore, apart from their obvious standing, the facilities of the Frankfurt Chamber of Commerce and Industry have the added advantage of neutrality and proximity to business. This is physically documented by the fact that the Chamber of Commerce and Industry share a joint location since the 19th century.

The institutions responsible for FIAC, DIS and Frankfurt Chamber of Industry and Commerce, offer a wide range of information on the entire spectrum of ADR. Among the core competences of the Frankfurt Chamber of Industry and Commerce is the organization of events and providing advice to businesses. A number of publications are also available in the internet:

www.frankfurt-main.ihk.de
www.dis-arb.de

Furthermore, a database on arbitration-related case law of German courts is available on the website of the DIS.

How to get to FIAC:

FIAC is located in the city center of Frankfurt on the premises of the Frankfurt Chamber of Commerce and Industry and the Frankfurt Stock Exchange. By public transport, it takes 12 minutes from Frankfurt International Airport, and 5 minutes from Frankfurt Central Station, to reach the FIAC (commuter train/subway station: “Hauptwache”).

Driving by car, the nearby parking garages, “Börse” and “Schillerpassage”, can be reached by following the directions of the parking guide system.

Restaurants and hotels of all price ranges are within a short walking distance from the FIAC.
FIAC Rooms and Facilities:

Appropriate to the needs of each individual dispute resolution proceeding, FIAC offers meeting rooms of all sizes. The spacious, airy rooms are furnished functionally with large modern tables and comfortable chairs.

Aside from a hearing room, smaller break-out rooms can be reserved, if so required. Nearly all rooms have natural daylight and are equipped with air conditioning.

The rooms are available Monday to Saturday, upon request also on a 24-hours basis. Confidentiality of the proceedings is ensured at all times.

A broad range of state-of-the-art IT and presentation technology facilitate the conduct of proceedings. If required, FIAC will assist in arranging the services of court reporters, interpreters, secretaries and other clerical staff. Catering for food and beverages is available upon request.

More detailed information on these services will be provided upon demand.
Examples of meeting rooms:

*Konferenzsaal* (Conference Hall)
48 persons
Can be subdivided:
Conference Hall I (24 persons) + Conference Hall II (10 persons)
Equipment:
projector screens, LCD beamer, public address system, simultaneous interpretation equipment, booth for interpreters, air conditioning, daylight

*Fortuna*
24 persons
Equipment:
fitting projector screen, overhead projector, air conditioning, daylight, Wireless LAN, UMTS

*Merkur*
6 persons
Equipment:
overhead projector, daylight
Athen (Athens)
16 persons
Equipment:
Projector screen, air conditioning, daylight
wireless LAN, UMTS, GMS

Mailand (Milan)
6 persons
Equipment:
Fitted projector screen, Overhead projector
Air conditioning, daylight, Wireless LAN, UMTS, GMS

Paris
14 persons
Equipment:
Projector screen
overhead projector
air conditioning, daylight

For detailed information, floor plans and photographs of the available conference facilities please visit the website of FIAC: www.fiac-arbitration.de
Facilities

Interpreters
Upon request, FIAC will assist in obtaining the services of simultaneous or consecutive interpreters and the necessary technical equipment.

Clerical staff / Court reporters
FIAC will also assist in arranging the services of secretaries, stenographers and court reporters.

Experts
The Frankfurt Chamber of Industry and Commerce has a list of certified experts for a wide range of business sectors, who are able to support and assist parties and arbitral tribunals with expert opinions.

Catering
The catering service of the Frankfurt Chamber of Industry and Commerce offers a wide range of beverages and snacks for proceedings conducted at the FIAC. In addition, external caterers can also provide full-range catering services. Upon request, further information will be provided.

Telephone, fax and internet connection
The meeting rooms are equipped with ISDN telephone lines as well as broadband (DSL) and wireless LAN access for internet use.

Additional equipment required in the course of proceedings, such as printers, beamers, computers can be provided upon request.

Research Facilities
The extensive library of the Chamber of Commerce, with a focus on economic and legal publications, is located in the basement of the Chamber building.

Furthermore the DIS Main Secretariat hosts an excellent selection of current and "classical" publications and journals on arbitration and ADR.

Security
The confidentiality of the proceedings is safeguarded at all times. Upon request, special security services can be arranged.

Hotels and Transfer
Transfer to and from FIAC can be provided. In addition, FIAC will also assist in making hotel reservations, if so requested.
Who to contact:

**FIAC**
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Further links

- **German Institution of Arbitration** (Deutsche Institution für Schiedsgerichtsbarkeit e.V. - DIS):
  www.dis-arb.de
  DIS Arbitration Rules: www.dis-arb.de/scho/
  DIS Conciliation/Mediation Rules:
  www.dis-arb.de/scho/DIS-SchlichtungsO-deu.html
  DIS Online Database on arbitration-related decisions of German courts:
  www.dis-arb.de/Datenbank/Introduction.html

- Services and information of the **Frankfurt Chamber of Industry and Commerce** for businesses on alternative dispute resolution (in particular arbitration, conciliation and mediation):
  www.frankfurt-main.ihk.de/streitbeilegung
  Arbitration Rules of the Frankfurt Chamber of Industry and Commerce:
  www.frankfurt-main.ihk.de/recht/streitbeilegung/schiedsgericht/ordnung
  Rules of the Conciliation Centre for Business Disputes (**Schlichtungsstelle für kaufmännische Streitigkeiten**):
  www.frankfurt-main.ihk.de/recht/streitbeilegung/schlichtung/ordnung